



# M410 Label Printer Frequently Asked Questions

Create labels with desktop software or keyboard.

## Frequently asked questions

### How does the M410 label printer work?

The M410 Label Printer can be operated by using the keyboard or when connected to a PC. Connect the M410 to a PC to design labels and print from Brady Workstation desktop software.

### What's included with the M410 Label Printer?

The M410 comes with an AC adapter, NiMH battery, USB cord, a 25.40 mm All-weather vinyl label cartridge, USB flash drive with driver and full User Manual, Brady Workstation Suite and a Quickstart Guide.

### What's included with the M410 kit?

The M410 kit comes with an AC adapter, NiMH battery, USB cord, a 25.40 mm All-weather vinyl label cartridge, hard case, magnet, utility hook, USB flash drive with driver and User Manual, Brady Workstation Suite and a Quickstart Guide.

### What accessories are available?

Many accessories are available and can be purchased individually, including: AC adapter, soft & hard case case, NiMH battery, quick charger, magnet and a utility hook.

### Does the printer have Bluetooth or Wifi connectivity?

No. The M410 printer does not have Bluetooth or Wifi capabilities.

### Does the printer have USB connectivity?

Yes. The printer can connect over USB to a laptop or a desktop computer when users want to print with Brady Workstation desktop software.

### How fast does the M410 print labels?

It prints up to 33.02 mm per second.

### **What is the print resolution?**

The print resolution is 300 dpi.

### **How durable is the printer?**

The M410 is resistant to 1.2 m drops.

### **What is the life of the NiMH battery?**

Users can print up to 250 labels on a fully charged printer.

## **Brady Workstation Desktop Software**

### **How do I connect the printer to Brady Workstation?**

Use the USB cable to connect your printer to a computer with Brady Workstation software.

### **What types of labels can I create using Brady Workstation label creation software?**

Use design guides to create a multitude of different labels: arc flash, asset tags, general, Lean/5S, patch panel, pipe marker, safety, terminal block or text-only.

### **What advanced features exist with Brady Workstation?**

Advanced features include Scan and Print, Data Automation, Templates, Advanced Sequences and Advanced Data Import. Learn more at [bradyeurope.com/bws](http://bradyeurope.com/bws)

## **Label Materials**

### **How do I know which labels I can use with the M410?**

You must use Brady Authentic labels that begin with a catalog number of M4- or M4C-.

### **Can I use my BMP®41 label cartridges in my M410 printer?**

Legacy labels (BMP®41) will not work in the M410. Only Brady Authentic labels work in the M410. Look for the Authentic 'A' on packaging and the cartridge.

### **What type of labels are available for my M410 printer?**

There are 110+ label cartridges, including: All-weather, Flag, Heat-shrink Sleeves, Laboratory, Metallised, Multi-purpose, Tags/Inserts, Tamper-evident, Wrap Around and BradyGrip® labels.

### **Can I use non-Brady labels with this printer?**

No. The printer requires Brady Authentic labels.

# Support, Repairs and Warranty

## What is the warranty period?

Your M410 Label Printer has a 2-year warranty.

## How do I upgrade the printer firmware?

Upgrade printer firmware using Brady Workstation, a USB drive or a USB cord for computer connection.

## Should my printer need a repair, who do I contact?

For repair or technical assistance, please visit [bradyeurope.com/TEC](https://bradyeurope.com/TEC).

## What routine maintenance should be done?

Routine maintenance includes: upgrading firmware, cleaning the printer and recycling used label cartridges.

 **Visit [bradyeurope.com/M410](https://bradyeurope.com/M410)  
for more information.**

